

HDD/ Laptop Data Recovery information card

Your contact information			
Your address			
Our address	Unit 3, 38 Auriga Drive, Ottawa, Ontario, Canada, K2E 8A5 Contact Email: services@dynamicbrake.com TEXT message only: (613)-(265-6415)		
Important ! Briefly describe the problems. This will help us diagnose the system more quickly. <i>For example, files vanished, blue screen, will not boot, no response, dropped your PC, water soaked.... etc</i>			
Optional information: 1 What are the most important files to you? For example, you may need your pictures recovered first. We will recover files from the higher priorities to get the best recovery rate.			
Priority 1		Priority 1	
Priority 2		Priority 2	
Priority 3		Priority 3	
Optional information: 2 , in case you ship your laptop: 1, If you ship your laptop, please write down the user name /password (the name /password when you start the PC) 2, If you need us to install any paid software, please get you product ID ready. (for example, MS Word product ID)			
Your PC	User name/password :		
Software 1	Product and ID:		
Software 2	Product and ID:		
Software 3	Product and ID:		
Software 4	Product and ID:		

Check list:

1, Data recovery can be done in open air working conditions if the HDD is not physically damaged.

Only one of the following 2 costs will be charged.

\$89, Recover user's files such as pictures, videos and document files.

\$149, Recover user's files and operation system*.

* Please ship your PC with the HDD when you need the operation system be re-installed.

2, Physically damaged HDD need a clean-room service, more time and professional work applied.

Only one of the following 4 costs will be charged additionally.

+\$00, if no physical damages.

+\$50, HDD has burning smells, PCB repair applied.

+\$90, HDD is not running, silent. Most like it is dead.

+\$90, HDD is clicking or grinding. This means there is a lot of bad sectors to be deal with.

3, Discount only applied to individuals, business users will be fully charged.

>50% Discount applied for students.

>50% Discount applied for individuals.

4, Get your device ready before shipping, save your money, save our time.

\$00, if you ship only the HDD device to us.

\$50, if you ship your laptop with HDD, we need additional time to disassemble the equipment.

5, Shipping and handling cost:

\$00, You make the shipping.

\$50, You need a pick up at your place in case of emergency**.

** This is not guaranteed because it's not a regular service. Please TEXT : (613)-265-6415.

6, Deliver the equipment to your place. \$20 in Ottawa/Gatineau.

7, Pack your equipment with cushion materials with your contact information on the package AND in the package.

**** Please don't ship your desktop, we only accept HDD or /and laptop.**

8, **Important!** If the HDD is badly damaged, it may not be possible to recover the data; we will message you and get the equipment returned at our cost, this is the rare case but it happens, for example, a coffee soaked HDD could never be recovered.

9, The discount is time limited and conditions applied.

Disclaimer

1. Authorization

The client authorizes CanadaVFD Data Recovery or its designee to conduct an evaluation of the media sent to determine the nature of the damage and provide an estimate of recovery cost and timing. The evaluation is free and no work beyond this evaluation will be charged without explicit client approval. The client authorizes CanadaVFD Data Recovery, its employees, independent contractors, and agents, to receive and transport this media/equipment/data to, from and between their facilities. The client hereby represents, warrants, and affirms that he, she, or it is the owner or the authorized representative of the owner of the property and all of the information and data stored on said property.

2. Failure to claim property or any property left with CanadaVFD Data Recovery of unclaimed for 60 days will be disposed. At which time, CanadaVFD Data Recovery shall have no liability to the client or any third party.

3. Limited Liability

CanadaVFD Data Recovery shall not be liable as a result of this agreement or the performance of any data recovery services or evaluation of the possibility of providing data recovery services, for any claims regarding the physical functioning of equipment OR media or the condition or existence of data on storage media supplied before, during or after service. THE CLIENT UNDERSTANDS THAT DATA RECOVERY CANNOT BE GUARANTEED AND IS NOT PROMISED OR GUARANTEED. SOME DATA CANNOT BE RECOVERED. IN NO EVENT WILL CanadaVFD Data Recovery OR ANY CONTRACTOR, EMPLOYEE, OR AGENT OF CanadaVFD Data Recovery BE LIABLE FOR ANY LOSS OF DATA OR LOSS OF REVENUE OR PROFITS OR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, HOWEVER CAUSED, IN CONNECTION WITH THIS AGREEMENT OR ANY SERVICE PROVIDED BY CanadaVFD Data Recovery OR ITS AGENTS, CONTRACTORS, OR EMPLOYEES -- EVEN IF CanadaVFD Data Recovery HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGE OR LOSS TO PERSONS OR PROPERTY. CanadaVFD Data Recovery liability of any kind with respect to the services, including any negligence on its part, shall be limited to the contract price for the services. Client and CanadaVFD Data Recovery of agree that the sole and exclusive remedy for unsatisfactory work or data shall be, at CanadaVFD Data Recovery of option, either (a) additional attempts by CanadaVFD Data Recovery to recover satisfactory data or (b) a refund of the amount paid by the client. The parties acknowledge that the price of data recovery services